



MAKING A
DIFFERENCE
UALA - 2024

Davis Conference Center

MAY 15th 2024

UALA Annual Conference Agenda

May 2024
15 Wed

7:00 am - 8:00 am – **Registration**
Registration Room: **Lobby**
Light Breakfast: **Eclipse Expo A&B**

8:00 am - 8:05 am – **Welcome - Rick Walker - UALA Past-President**
Room: **Meridian BCGDH**

8:05 am - 8:30 am – **UALA President Message - Jesse Buntjer - UALA President**
Room: **Meridian BCGDH**

8:30 am - 9:30 am – **Keynote Speaker - Teepa Snow, Topic
“Changing from Resistance Care to Participation Care”**
Room: **Meridian BCGDH**

9:35 am - 10:30 am – **Vendor Show**
Eclipse Expo A&B

10:30 am - 11:30 am – **Breakout Session 1**

11:30 am - 12:00 pm - **Vendor Show/ Lunch Begins**
Eclipse Expo A&B

11:45 am - 1:10 pm – **Lunch, Recognize New & Outgoing Board Members,
& Hero Awards**
Room: **Meridian BCGDH**

1:10 pm - 1:30 pm – **Vendor Show**
Eclipse Expo A&B

1:30 - 2:30 pm – **Breakout Session 2**

2:30 - 3:25 pm – **Vendor Show**
Eclipse Expo A&B

3:30 pm - 3:45 pm - **Closing Remarks - Jesse Buntjer - UALA President**
Room: **Meridian BCGDH**

3:45 pm - 4:30 pm - **Door Prizes**
Room: **Meridian BCGDH**

Location: Davis Conference Center

Theme: “Making A Difference ”

WI-FI is NOT available

Food Served in Vendor Hall

UALA Board

Jesse Buntjer - ***President***

Rick Walker - ***Past-President***

Johnny DelVecchio - ***Secretary***

Rachel Jones - ***President-Elect***

Dave Clarke - ***Treasurer***

Heather Reeves - ***Vice President***

Katie Mansell - ***Executive Director***

Bobby Ginn - ***UALA Board***

Jason Giatras - ***UALA Board***

Coy Huskinson - ***UALA Board***

Greg Atwood - ***UALA Board***

Cameron Harris - ***UALA Board***

Cecelia Hitzke - ***UALA Board***

Vance Child - ***UALA Board***

Matt Schellenberg - ***UALA Board***

Kayden Grenko - ***UALA Board***





Keynote

Speaker 8:30 - 9:30 AM



TEEPA SNOW

MS, OTR/L, FAOTA

Changing Resistance to Care to Participation in Care

Room: Meridian BCGDH

Description: This session will provide learners effective strategies for supporting people living with dementia during personal care. It will enable learners to develop better observational skills to recognize and intervene effectively when behavioral challenges occur, and will emphasize the value of matching helping behaviors to the person's needs and retained abilities to promote a sense of control and self-direction. Learners will understand that matching caregiver help to the state of the person living with dementia will help to foster positive interactions during care activities rather than struggle and resistance.

Objectives: By the end of this session, learners will be able to:

1. Discuss common causes for refusals and resistance to care
2. Describe methods that assistance should be modified based on level of dementia and brain changes, personal history and preferences, and caregiver approach and behavior
3. Demonstrate key verbal and physical care skills that can improve initial interactions



Breakouts



Nursing

Why Do They Do That, Understanding the Symptoms and Situations of Dementia

Presenter: *Teepa Snow*

Room: Stratus 7, 8, 9

Description: This session is designed to help learners better understand why people living with dementia may sometimes say or do things that are unexpected and/or challenging. It will focus on understanding the many changes that occur in the brain during the progression of the disease. It will also emphasize the role that the reactions and responses of care partners play in interactions with those living with dementia. This session will help learners understand the factors that contribute to interactions in dementia, and learn ways to improve these interactions using effective verbal and physical skills.

Objectives: By the end of this session, learners will be able to:

1. Identify typical changes in the brain that occur during dementia
2. Describe common challenges that are symptoms of dementia in the areas of memory, understanding, language use, movement and sensation, and impulse control
3. Identify effective versus responses to common challenging care situations



Breakout offered at: 10:30 AM - 11:30 AM and 1:30 PM - 2:30 PM

Leadership/Operations

Growing Your Career



Panel Members

Rachel Jones - Wasatch Senior Management

Jesse Buntjer - Avista Senior Living

Mindy Hill - Covington Senior Living

Room: Twilight 1 & 2

Description: Learn essential strategies for advancing your career in this dynamic breakout. Explore topics such as time management, team building, navigating career lattices versus ladders, and prioritizing personal growth for professional success. Gain valuable insights and practical skills to propel your career forward



***Breakout offered at
10:30 AM - 11:30 AM
and 1:30 PM - 2:30 PM***

Marketing

Growing Your Community Occupancy and Building Relationships

Room: Stratus 5 & 6

Panel Members

Marian Brown - Avista Senior Living

Meg Garrett - Kisco Senior living

Erin Siffing - Avista Senior Living

Vance Child - Wasatch Senior Living

Description: Discover effective strategies for increasing community occupancy and building strong relationships in this interactive breakout session. Explore techniques for generating referrals, fostering partnerships with competitors, and leveraging collaborative opportunities to drive business growth. Join us to unlock the keys to successful community development and relationship-building in the senior living industry.

Breakout offered at: 10:30 AM - 11:30 AM and 1:30 PM - 2:30 PM

Activities

Activities that Matter

Panel Members

Shelly Goslin - Spring Gardens Mapleton

Katelen Perfilli - Cedarwood at Sandy

Jody Rees - Chancellor Gardens

Mariann Griffiths - Avamere at Mountain Ridge

Room: Twilight 3 & 4

Description: Explore the importance of focusing on activities that truly matter to residents in assisted living communities. Discover how to create and implement meaningful programs that cater to the unique interests and needs of residents, fostering engagement, connection, and overall well-being. Join us for insights and practical tips on enhancing the resident experience through purposeful activities.



Breakout offered at: 10:30 AM - 11:30 AM and 1:30 PM - 2:30 PM



Administrative



UTAH DEPARTMENT OF
HEALTH

New Inspection Process

Panel Members

Utah Department Health Inspectors:

Jared Brown, Lead Licensor, RN

Amelinda Spek, Licensor, MHA, NHA

April Chlarson, Licensor, LCSW, QIDP

Gordana Sabanovic, Licensor, RN

Brian Heugly, Licensor, RN, HFA, QIDP

Troy Knudsen, Licensor, CSW

Brian Palmer, Licensor, BS, QIDP

Kenneth Newman, Licensor, LNHA, SLP

Room: Meridian AEF

Description: Join our panel discussion with industry inspectors to gain valuable insights into the latest inspection processes in assisted living. Learn about key updates, requirements, and best practices to ensure compliance and maintain high standards of care. Don't miss this opportunity to stay informed and prepared for successful inspections in your facility.

Breakout offered at: 10:30 AM - 11:30 AM and 1:30 PM - 2:30 PM

Presidents Message:

Welcome to the 2024 UALA conference, I am deeply moved by the profound impact each and every one of you has on the lives of those we serve. Our conference theme this year, "Making a Difference," resonates deeply with the core of our mission and the daily dedication we bring to our industry.

Every action you take, every decision you make, ripples through the lives of our team members, residents, and their families. Your commitment to providing compassionate care, fostering community, and upholding the highest standards of professionalism does not go unnoticed.

For our residents, you are beacons of hope, sources of comfort, and pillars of support. Your unwavering dedication ensures their safety, enhances their quality of life, and brings joy into their days. You are the reason they smile, laugh, and feel valued each and every day.

For our staff, you are mentors, advocates, and champions. Your guidance, encouragement, and expertise empower them to excel in their roles, to grow both personally and professionally, and to find fulfillment in their work. You create an environment where they feel respected, appreciated, and inspire to make a difference of their own.

For our families, you are trusted partners, sources of reassurance, and lifelines of support. Your communication, empathy, and responsiveness ease their concerns, alleviate their burdens, and give them peace of mind knowing their loved ones are in the best possible hands. You become an extension of their family, enriching their lives in ways they never imagined.

As we gather at this conference, let us celebrate the difference we make each and every day. Let us honor the dedication, the compassion, and the professionalism that define us as members of the Utah Assisted Living Association. And let us recommit ourselves to this amazing industry, knowing that our work truly changes lives—for our staff, our residents, for their families, and for our community.

Thank you for all that you do, and for the difference you make EVERY DAY.

Sincerely,

Jesse Buntjer



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October 2, 2024
10 am to 2 pm
Utah Cultural Celebration Center
1355 W 3100 S
West Valley City, UT 84119

THE HUMAN RESOURCES PARTNER

FOR ASSISTED LIVING FACILITIES



YOUR ALF CAN FOCUS ON PATIENT CARE WHILE WE DEAL WITH TODAY'S HR AND REGULATORY HEADACHES

Frequent **PAIN POINTS** for ALFs:

- Too many separate technology applications that don't work together
- Need better, more powerful workforce/HR reporting tools
- Need a single point-of-contact for all HR compliance issues
- Little or no HR or safety training for supervisors and managers
- Expensive or skinny benefits offering makes it tough to recruit and retain the best people

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As an organization solely focused on human resources, with extensive experience serving large ALFs, Zamp HR can provide your organization the following comprehensive suite of services:

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- Comprehensive benefits administration, consulting and ACA compliance/reporting services
- Our dedicated HR Consultants – all licensed attorneys – ensure you are compliant with changing federal, state and local employment laws
- Comprehensive risk management services (OSHA compliance assistance, workers' compensation, EPLI, SUTA and more)
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* Services vary by location
* 24 hour emergency water removal



Biohazard



Sewage



Vandalism + Graffiti Removal



Commercial



Water



Storm Disaster



Odor Removal



Mold



Fire

INFORMATION TECHNOLOGY MANAGEMENT FOR SENIOR LIVING COMMUNITIES

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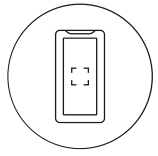
- ✓ PROJECT MANAGEMENT
- ✓ VENDOR MANAGEMENT
- ✓ BUILDING INFRASTRUCTURE DESIGN
- ✓ SECURITY SYSTEMS
- ✓ ENTERPRISE VOICE
- ✓ ENTERPRISE WI-FI
- ✓ TELECOMMUNICATIONS SYSTEMS



RSN TECHNOLOGIES

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UALA DRAWING

SHOW YOUR RECEIPT
TO A UALA BOARD
MEMBER TO RECEIVE
YOUR DRAWING
TICKETS



10 TICKETS
\$15



20 TICKETS
\$30



50 TICKETS
\$75



100 TICKETS
\$100



300 TICKETS
\$325



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\$450

1000
TICKETS
\$675



VENMO
(ANY AMOUNT)





AN AVENDRA
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Gold Partners

<https://home.bluestep.net>



BlueStep was founded almost 20 years ago with Silicon Valley support and is located in the Greater Salt Lake area in the heart of Silicon Slopes. BlueStep provides a platform that allows developers of all skill levels get ideas quickly to the cloud using minimal code and without hands-on database management. Today, applications built on BlueStep impact and empower hundreds of thousands of people, patients, corporations, providers, non-profits and other organizations globally.



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Hardship
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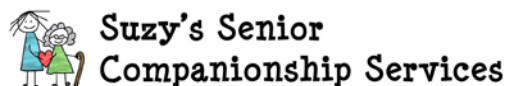


senior sign

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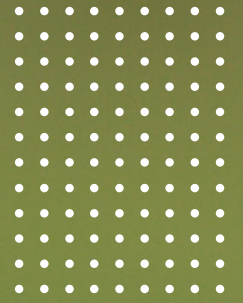


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